



Programme leaders' attitudes towards inclusion and diversity management First Results of an International Survey

Elke Welp-Park University of Applied Sciences Upper Austria SRHE Annual Research Conference, Dec. 6th 2018







Technology Arts Sciences TH Köln

Erasmus+ project "EnhanceIDM"

- Survey carried out in the framework of EU-project aimed at improving programme leaders' diversity competences
- Four participating higher education institutions in four European countries: Austria, Germany, UK, Finland
- Goal: developing tools and trainings on IDM for study programme leaders
- Online-Survey (also) served as preliminary needs assessment for that group; carried out in March 2018.





Respondents' Background

• **Discipline:** Top 2 **disciplines** for each institution:

- AT: Interdisciplinary programme (25%); Computer sciences (20%);
- UK: Medicine, health (57%); Teacher training and education (12%)
- FIN: Business and administration, economics (46%); Medicine, health (33%)
- GER: Engineering (23%), Media and communication (17%)
- Gender: ALL AT UK FIN GER Female 42,4% 10,0% 57,6% 80,0% 17,6%
- Nationality/Origin: UK institution by far the most diverse

ALL AT UK FIN GER Age: 15,3% 5,0% 24,2% 13,3% 11,8% 30-39 40-49 21,2% 40,0% 18,2% 6,7% 17,6% 50-59 **51,8%** 40,0% 51,5% 66,7% 52,9% 60-69 5,0% 6,1% 6,7% 5,9% 5,9% 0,0% 6,7% 11,8% 5,9% 10,0% n.a.





Students' Demographic Diversity

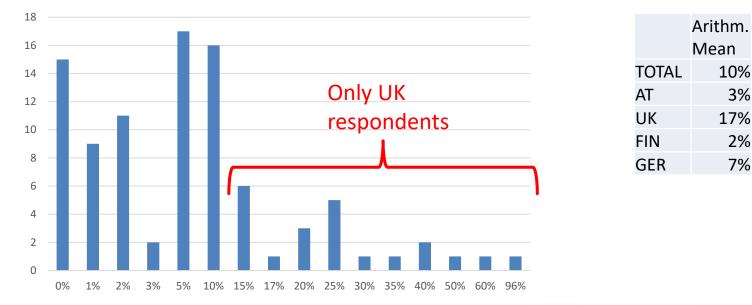
Question 2: "If possible and applicable, please give a rough estimate of the proportion of students in your study programme fulfilling the following criteria (in percent)." [Results shown: Arithmetic Mean]

	ALL
Female	60%
First in the family to attend university	43%
Commuter (only UK, FIN)	42%
Above the age of 25 / mature students	36%
Part-time students (i.e. work as primary occupation	ר) 34%
Identify themselves as BME (only UK, FIN)	33%
Care responsibilities / obligations	29%
English as a second or other language	23%
Alternative entry routes into higher education	23%
Migration background (only AT, DE, FIN)	14%
Students with disabilities (physical, mental)	10%
International students (degree-seeking)	9%
Care leaver students (only UK)	7% ^{re} ran of the European U



Perceived Presence of Students with Disabilities in Study Programme

Perceived Percentage of Students with Disabilities (physical, mental) in Study Programme (n=92)







Dimensions of Diversity

Q3: Which of the following issues are currently particularly relevant or pertinent to your work as a programme *leader*? [relevant=quoted]

	ALL	AT	UK	FIN	GER
Students' time constraints due to work obligations, commuting	75%	79%	76%	87%	<mark>59%</mark>
Different levels of participation in classroom activities	60%	47%	64%	67%	59%
(lack of) academic literacy / difficulties with academic language	54%	21%	67%	73%	47%
Different educational and professional biographies (i.e. age,					
professional experience, access paths to higher education)	51%	47%	52%	53%	53%
Students' time constraints due to care responsibilities	41%	16%	61%	40%	29%
(lack of) fluency or proficiency in English/German/Finnish	35%	21%	39%	47%	29%
Different disciplinary backgrounds	33%	32%	39%	13%	41%
Students' different (cultural, religious) value structures	27%	21%	39%	20%	18%
Accessibility issues/providing accessible learning environments	14%	11%	18%	7%	<mark>18%</mark>





Attitudes towards IDM (1) -Familiarity with Concepts

	AGREE	AT	UK	FIN	GER	Female	Male
	ALL	Agree	Agree	Agree	Agree	Agree	Agree
I clearly understand what Diversity Management is.	72%	80%	79%	53%	71%	<mark>69%</mark>	<mark>78%</mark>
I have a clear understanding of what inclusive practice							
actually means.	65%	61%	78%	27%	82%	66%	66%
IDM represents an added workload for me and my staff.	48%	56%	33%	27%	88%	36%	<mark>59%</mark>

- Testing Hypothesis: Younger PLs more familiar with concepts?
- YES. (92% of age group 30-39 agree, as opposed to only 64% of 50-59 year olds; practice: 85-69-63-60)
- Testing Hypothesis: PLs with migration background more familiar with concepts?
- YES (87% 69%; 93-61%)





Attitudes towards IDM (2) – Implementing IDM measures

	ALL	AT	UK	FIN	DE	FEM	MALE
I know how to apply IDM-measures on the programme level.	36%	15%	44%	43%	35%	38%	30%
I find it hard to make adjustments for individual students with special							
needs.	31%	<mark>53%</mark>	16%	21%	38%	14%	46%
I clearly see the added value of implementing IDM-related measures							
for my study programme.	66%	<mark>37%</mark>	84%	64%	63%	<mark>85%</mark>	<mark>42%</mark>

- Testing Hypothesis: *PLs with more exposure to students with special needs find it easier to make adjustments?*
- YES





Attitudes towards IDM (3) - Values

	ALL	AT	UK	FIN	GER	Female	Male
Inclusive practice benefits all students.	66%	37%	85%	80%	56%	91%	44%
I am worried that academic standards drop by catering to							
learners' different backgrounds and abilities.	26%	45%	21%	0%	35%	11%	<mark>40%</mark>
I am interested in having a more diverse range of students							
on my programme.	47%	20%	70%	47%	47%	56%	43%

- Hypothesis testing: Older PLs are more worried that academic standards drop?
- NO. PLs over 50 less worried.
- Hypothesis testing: *PLs with migration background more interested in diverse range of students?*
- YES. (44% vs. 66%)





Attitudes towards IDM (4) – Institutional Support

	ALL	AT	UK	FIN	DE	FEM	MALE
My institution requires the implementation of certain IDM- measures but, personally, I am not convinced of their							
effectivity/usefulness.	15%	17%	6%	7%	40%	3%	24%
My institution adequately supports me in the implementation of							
IDM policies.	24%	25%	<mark>34%</mark>	20%	18%	23%	30%
I feel adequately supported by my institution to deal with problems							
that might arise from student diversity.	25%	25%	<mark>36%</mark>	20%	12%	31%	23%





Determinants of attitudes twds. IDM

- Degree of institutional support
- PL's personal **background**
- PL's own **exposure** to diverse student groups
- Legal/National framework?
- Maturity of discourse on IDM?





Determinants (1): Institutional Support

- Comparatively strong influence on attitudes
- Especially regarding methods and knowledge on practical implementation (statistically significant correlations) Also: the more supported and informed a PL feels, the less IDM is perceived as a workload
- General trend: the higher the perceived degree of institutional support, the more *"positive"* the attitudes on IDM: only three out of 15 value items show reverse trend.

Correlationen		IMPLEMEN	
		My institutio	
clearly understand what Diversity Management is.	Korrelation	0,2	0,19
	Signifikanz (0,068
	N	93	94
have a clear understanding of what inclusive practice ac	Korrelation	0,155	0,13
	Signifikanz (0,144	0,221
	N	90	91
DM (Inclusion and Diversity Management) is a waste of	Korrelation	0,08	0,065
	Signifikanz (0,453	0,541
	N	91	91
DM is a bureaucratic hassle / chore.	Korrelation	-0.031	-0.159
	Signifikanz (0.775	0,133
	M.	90	91
DM/Inclusive practice represents an added workload for	Korrelation	-0.098	-0.13
	Signifikanz (0.225
	N	89	89
nclusive practice benefits all students.	Korrelation	0.065	0.008
norabilite produce benefics di Students.	Signifikanz (0.941
	Signinkanz (M	0,044	0,541
am worried that academic standards drop by catering to		-0.019	0.041
am women mat academic standards drop by catering to	Signifikanz (0,041
	Signifikanz (N	0,857	0,693
am interested in having a more diverse range of student		-0,104	-0,015
	Signifikanz (0,888
	N	93	94
am keen on making things as inclusive as possible for a		0,17	0,115
	Signifikanz (0,274
	N	92	92
feel that I am not allowed to say what I think regarding ID		-0,142	-0,076
	Signifikanz (0,469
	N	92	93
know how to apply IDM-measures on the programme le	Korrelation	,318**	0,168
	Signifikanz (0,002	0,111
	N	92	92
think implementing inclusive teaching and learning pract	Korrelation	-0.112	-0,195
	Signifikanz (0.291	0.064
	N	90	91
find it hard to make adjustments for individual students	Korrelation	229*	-,358**
	Signifikanz (0.001
	N	89	89
clearly see the added value of implementing IDM-related		0.012	0.136
and any set and association of implementing information	Signifikanz (0.205
	N	0,505	0,200
vly institution requires the implementation of certain IDN		-0.07	-0.096
 Instruction requires the implementation or certain ion 	Signifikanz (0.377
	Signifikanz (N	0,523	0,377
want to learn more about IDM.	N Korrelation		-0.014
want to ream more about IDIVI.			
	Signifikanz (0,897
	N	87	87
am open to new (teaching) methods and to improving m			0,115
	Signifikanz (0,282
	N	89	89
Die Korrelation ist auf dem Niveau von 0,01 (2-seitig) si			





Determinants(2): Personal Background

- **GENDER: YES strong influence on attitudes:** female PLs score higher in all of the 15 value items than male counterparts, in 7 cases statistically significant!
- MIGRATION BACKGROUND: inconclusive
- AGE: also inconclusive
- DISCIPLINE: YES to a degree; on some items clear split between technical disciplines (computer sciences, engineering, construction) and more socially oriented disciplines (teacher training, social services, medicine/health): "academic standards drop", "clearly see the added value", "keen on making inclusive"





Determinants(3): Exposure to diversity

 Not surprisingly: exposure to diverse (or: non-traditional) student populations influences understanding of concepts positively

Hypothesis: The more exposure to student diversity, the more positive PLs' attitudes towards IDM

		WORKLOAD		ATTITUDES								IMPLEME	NTATION		OPENNES	s
		IDM is a	represen	IDM is a	Inclusive	worried	intereste	keen on	not		ly, not	I know	nting	I find it	I want to	open to
		bureaucr	ts an	waste of	practice	that	d in	making	allowed	I clearly	convince	how to	inclusive	hard to	learn	new
		atic	added	time and	benefits	acad.	having a	things as	to say	see the	d of	apply	practices	make	more	methods
		hassle /	workloa	resource	all	standard	more	inclusive	what I	added	effectivit	measure	is	adjustme	about	and to
Pearson, weighted data		chore.	d for me	s.	students.	s drop	diverse	as	think	value of	y/useful	s	difficult.	nts	IDM.	improvir
Above the age of 25 / matur	Korrelatio	-0,017	-0,027	-0,161	-0,014	-0,196	0,004	-0,036	-,250corr	0,06	-0,026	-,243corr	-0,08	-0,043	0,108	,351corr
	Signifikar	0,876	0,806	0,138	0,897	0,069	0,968	0,745	0,02	0,59	0,819	0,025	0,466		0,334	0,00
	N	84	85	87	85	87	87	86	86	83	80	85	85	83	82	8
Female %s %	Korrelatio	0,066	0,133	,257corr2	-,370corr	,230corr2	-0,114	-,307corr	0,069	-,341corr	-0,057	-,218corr	-0,007	0,141	-0,061	-0,
	Signifikar	0,545	0,222	0,016	0	0,03	0,29	0,004	0,526	0,001	0,613	0,043	0,952	0,202	0,588	0,36
	N	86	86	88	86	89	89	87	87	84	81	86	86	84	82	8
English as a second or othe	Korrelatio	,237corr2	243corr2	0,199	-0,206	0,033	-,422corr	-,320corr	-0,015	-0,182	0,016	0,101	+0,151	0,008	-,275corr	-0,14
	Signifikar	0,035	0,031	0,076	0,071	0,772	0	0,004	0,891	0,113	0,895	0,376	0,183	0,943	0,017	0,
	N	79	79	81	78	80	80	80	80	77	74	. 78	79	78	75	7
BME	Korrelatio	-0,039	-0,205	-0,037	-0,176	-0,137	-0,283	-0,265	0,115	-,332corr	-0,033	0,042	-0,285	-0,225	-0,025	-0,10
	Signifikar	0,806	0,187	0,812	0,271	0,384	0,069	0,088	0,465	0,036	0,84	0,797		0,162	0,879	0,49
	N	42	43	44	41	42	42	42	42	40	41	. 41	41	40	40	4
Migration background %s 9	Korrelatio	0,183	0,138	0,225	-0,146	0,115	-,320corr	-,326corr	0,065	-,283corr	-0,045	0,117	0,134	0,026	-0,147	-0,10
	Signifikar	0,159	0,291	0,079	0,259	0,375	0,011	0,011	0,62	0,032	0,744	0,37	0,311	0,848	0,278	0,44
	N	61	61	62	62	62	62	60	61	58	55	60	59	58	57	5
International students (deg	Korrelatio	0,038	0,073	0,104	-0,176	0,013	-,395corr	-0,09	0,049	-0,085	0,155	,244corr3	-0,149	-0,167	-,233corr	-0,21
	Signifikar	0,741	0,527	0,363	0,123	0,909	0	0,434	0,671	0,468	0,192	0,032	0,197	0,154	0,047	0,06
	N	77	77	79	78	79	79	78	78	74	72	77	76	74	73	7
Students with disabilities (Korrelatio	0,026	-0,017	0,081	-0,222	-0,024	-0,192	-,280corr	-0,111	-,321corr	0,011	-0,179	-0,032	0,201	0,005	-0,07
	Signifikar	0,821	0,884	0,479	0,053	0,838	0,092	0,014	0,333	0,005	0,925	0,122	0,786	0,086	0,967	0,5
	N	77	77	79	76	78	78	76	78	74	72	76	76	74		7
Part-time students (i.e. wor	Korrelatio	0,132	0,109	-0,042	-0,129			-0,036	-0,107	0,143	0,128	-0,153	0,003		0,047	
	Signifikar	0,262	0,354	0,716	0,274	0,774		0,758	0,357		0,294	0,188	0,979	0,758	0,698	
	N	74	74	76	74		77	77	76		69	75	74	73		7
First in the family to attend	Korrelatio	-,307corr		-0,039	-0,033	-0,069	-0,052	-0,103	-0,121	0,002	-0,128	-0,183	-,332corr	-0,27	0,215	0,05
	Signifikar	0,045	0,941	0,806	0,833	0,661	0,741	0,51	0,44	0,988	0,438	0,248	0,033	0,092	0,184	
	N	43	41	43	43	43	43	43	43	40	39	42	42	40	40	4
Alternative entry routes int	Korrelatio	-0,069	0,139	0,075	0,234	-0,019	-0,207	-0,008	-,253corr	0,161	0,048	-0,086	0,048	0,192	,326corr2	-0,0
	Signifikar	0,59	0,277	0,555	0,064	0,883	0,098	0,947	0,043		0,719	0,503	0,707	0,138		0,53
	N	63	63	65	63	65	65	65	65	61	58	63	63	61	60	6
Care responsibilities / obli	Korrelatio	0,083	0,233	,283corr2	-,277corr	-0,01	-0,255	-,287corr	-0,196	-0,105	-0,158	-0,084	-0,24	-0,006	-0,018	0,08
	Signifikar	0,557	0,1	0,041	0,045	0,942	0,066	0,038	0,16	0,471	0,286	0,558	0,09	0,967	0,9	
	N	53	51	53	53		53	53	53	49	47	51	51	49	49	5



Co-funded by the Erasmus+ Programme of the European Union



				ATTITUDES								IMPLEMENTATION		OPENNES		S	
				represen	IDM is a	Inclusive		intereste		not		ly, not	I know	nting	I find it	I want to	open to
			oureaucr		waste of		that	d in	making	allowed	I clearly	convince		inclusive		learn	new
Correlations				added workloa		benefits all	acad. standard	having a	things as inclusive		see the added	d of effectivit	apply measure	practices is	make adjustme	more	methods and to
Correlations	Pearson, weighted data			d for me		students.		diverse	as	think	value of		s	difficult.		IDM.	improvin
between	Above the age of 25 / matu Korr	elatio	-0,017	-0,027	-0,161	-0,014	-0,196	0,004	-0,036	-,250corr	0,06	-0,026	-,243corr	-0,08	-0,043	0,108	
between	Signi	ifikar	0,876	0,806		0,897	0,069		0,745				0,025	0,466	0,7	0,334	
(perceived)	Female %s % Korr	1.12	84	85		85			86				85	85	83		
(perceived)		elatic ifikar	0,066 0,545	0,133		-,370corr- 0	230corr2, : 0.03	-0,114 0.29		1 - C	-,341corr	-0,057 0,613	-,218corr. 0,043	-0,007 0,952	0,141 0.202	-0,061 0,588	
amount of	N		86	86		86					1 - C		86		84	82	1 - C - C - C - C - C - C - C - C - C -
	English as a second or othe Korr	elatic,	237corr2	,243corr2	0,199	-0,206	0,033	-,422corr	-,320corr	-0,015	-0,182	0,016	0,101	-0,151	0,008	-,275corr	0,149
non-	-	ifikar	0,035	0,031		0,071	0,772		0,004		1.1.1	0,895			0,943	0,017	
	N	1.11	79	79		78	80				•	74			78	75	
traditional		elatic ifikar	-0,039 0,806	-0,205 0,187		-0,176 0,271	-0,137 0,384	-0,283 0,069	-0,265	1 - C	1 C	-0,033 0,84		-0,285 0.071	-0,225 0,162	-0,025 0,879	1 - C
	N	IIINGI	42	43		41		42		1 - C	1 - C - C - C - C - C - C - C - C - C -	41		41	40	40	1 - C
students in	Migration background %s \$ Korr	elatic	0,183	0,138		-0,146	0,115	-,320corr				-0,045	0,117	0,134	0,026	-0,147	
	Signi	ifikar	0,159	0,291	0,079	0,259	0,375	0,011	0,011	0,62	0,032	0,744	0,37	0,311	0,848	0,278	0,448
programme	N		61	61		62	62							59	58	57	
	International students (deg Korn	elatic ifikar	0,038 0,741	0,073 0,527	0,104 0,363	-0,176 0,123	0,013 0,909	-,395corr	: -0,09 0,434			0,155 0,192		-0,149 0,197	-0,167 0,154	-,233corr 0,047	1 - C
and values/	N	IIIKar	77	0,527	1 - C	0,125	0,909					0,192			74	73	
	Students with disabilities (Korr	elatic	0,026	-0,017	0,081	-0,222	-0,024			-0,111		0,011			0,201	0,005	
attitudes on	Signi	ifikar	0,821	0,884	0,479	0,053	0,838	0,092	0,014	0,333	0,005	0,925	0,122	0,786	0,086	0,967	0,51
	N		77	77	79	76	78					72			74	72	
IDM:	Part-time students (i.e. wor Korr	elatic ifikar	0,132	0,109 0,354		-0,129	-0,033 0,774		-0,036			0,128		0,003	-0,037 0,758	0,047	
	N	ITIKar	0,262 74	0,354		0,274 74	0,774		0,758 77			0,294 69		0,979 74	73	0,698 72	
Pearson	First in the family to attend Korn	elatic	,307corr:	-0,012		-0,033	-0,069	-0,052	-0,103			-0,128	-0,183		-0,27	0,215	
Correlation	Sign	ifikar	0,045	0,941	0,806	0,833	0,661	0,741	0,51	0,44	0,988	0,438	0,248	0,033	0,092	0,184	0,724
Correlation	N	_	43	41		43	43	43					42		40		
Coofficient	Alternative entry routes int Korn		-0,069	0,139		0,234	-0,019	-0,207	-0,008			0,048		0,048	0,192		-0,08
Coefficient	Signi	ifikar	0,59 63	0,277 63	0,555 65	0,064 63	0,883 65	0,098 65				0,719 58		0,707 63	0,138 61	0,011	0,532 63
	Care responsibilities / obli Korr	elatic	0,083	0,233			-0,01	-0,255			-0,105	-0,158	-0,084	-0,24	-0,006	-0,018	
		ifikar	0,557	0,1		0,045	0,942	0,066			1.1.1		0,558		0,967	0,9	
	N		53	51	53	53	53	53	53		. 49		51		49	49	51
page 15									****		s+ Program uropean Un			IANCE	ID	/V\!	



Further Determinants

- Type of Institution?
- Legal/National framework?
 - Further/other forms of analysis necessary
- Maturity of discourse on IDM?

- Further/other forms of analysis necessary

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